

Australian Public Service Employee Census 2023 8 May –9 June



#### Highlights Report MoAD



CONTENT	
	Page
Exploring your results	2
Employee Engagement: Say, Stay, Strive	3
Leadership	4
Communication and Change	6
Workplace Conditions	7
Inclusion	9
Enabling Innovation	10
Wellbeing Policies and Support	11
Wellbeing	12
Performance	14
Retention	16
Unacceptable Behaviour	18
Demographics	21
Agency Position	22
Suggested Questions to Focus On	24
Time to Take Action	25
Guide to this Report	26

RESPONSES: 57 of 79

**RESPONSE RATE:** 

72%

#### **EXPLORING YOUR RESULTS**



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.



# **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**

0

#### HOW **ENGAGED IS YOUR TEAM?**

EMPLOYEE ENGAGEMENT IS MORE THAN SIMPLY JOB SATISFACTION OR COMMITMENT TO AN ORGANISATION. IT IS THE EXTENT TO WHICH EMPLOYEES ARE MOTIVATED, **INSPIRED AND** ENABLED TO IMPROVE AN ORGANISATION'S OUTCOMES.

2	YOUR EMPLOYEE ENGAGEMENT	RESPONSE SCAL	E	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTR SMALL SIZE AGENCIES
	INDEX SCORE				-3	+7 🔂	+6 🔂	+3
	Overall, I am satisfied with my job	77	16 7	77%	-10 🔮	+4	+4	+3
SAY	I am proud to work in my agency	95		95%	0	+19 🔂	+14 🔂	+13 🔂
5	I would recommend my agency as a good place to work	87	7	<b>87</b> %	-3	+19 🔂	+26 🛇	+15 🔂
	I believe strongly in the purpose and objectives of my agency	93		93%	+1	+90	+90	+3
	I feel a strong personal attachment to my agency	84	13	84%	-5 🕑	+24 🛈	+14 🕥	+20 🖸
)	I feel committed to my agency's goals	93		93%	+4	+10 🔂	+12 🖸	+6 🗘
	I suggest ideas to improve our way of doing things	91	7	91%	-5 🕑	+50	+2	-2
	I am happy to go the 'extra mile' at work when required	91	9	<b>91</b> %	-8 🔮	+1	+3	-1
	I work beyond what is required in my job to help my agency achieve its objectives	80	16	80%	-10 🔮	0	+2	0
	My agency really inspires me to do my best work every day	81	11 7	81%	0	+24 🖸	+27 🖸	+19 🔂

2023 APS Employee Census

PAGE 03.



# **LEADERSHIP - IMMEDIATE SUPERVISOR**

VARIANCE A YOUR VARIANCE FROM VARIANCE % VARIANCE NATIONAL **FROM EXTRA** IMMEDIATE FROM APS **RESPONSE SCALE** POSITIVE **FROM 2022** CULTURAL SMALL SIZED 78 **OVERALL SUPERVISOR** INSTITUTION AGENCIES AGENCIES INDEX SCORE -5 🕑 +2 +4 +1 IMMEDIATE **SUPERVISOR** My supervisor engages with staff on how to respond 7 11 82% 82 -80 +3 +70 +3to future challenges My supervisor can deliver difficult advice whilst 80 11 9 80% -6 🖸 +2 +70 +4maintaining relationships Supervisor THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW My supervisor invites a range of views, including 78 15 7 78% -10 🕑 -3 +1-4 those different to their own **EMPLOYEES VIEW** THE LEADERSHIP Immediate **BEHAVIOURS OF** My supervisor encourages my team to regularly 82% 82 13 -10 🕑 +1 +90 +3 THEIR IMMEDIATE review and improve our work SUPERVISOR IN LINE WITH THE APS LEADERSHIP 82 13 82% -2 +60 +90 +50 My supervisor is invested in my development CAPABII ITY FRAMEWORK. My supervisor ensures that my workgroup delivers 93% 93 +60 +70 -3 +10 on what we are responsible for Other similar questions My supervisor provides me with helpful feedback to 13 9 78% -6 🕑 78 +1 +60 +4 improve my performance 7 9 84% +70 84 +2 +80 +11 My immediate supervisor encourages me Positive Neutral Negative AT LEAST 5 PERCENTAGE POINTS GREATER AT LEAST 5 PERCENTAGE POINTS LESS THAN  $\mathbf{O}$ O **KEY** THAN COMPARATOR COMPARATOR

2023 APS Employee Census

PAGE 04.



#### **LEADERSHIP - SES MANAGER**

0

SES MANAGER

THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

•	YOUR SES MANAGER LEADERSHIP INDEX SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES		
	My SES manager clearly articulates the direction and priorities for our area	The data for this question has been	hidden for anon	ymity reasons.					
	My SES manager presents convincing arguments and persuades others towards an outcome	The data for this question has been	hidden for anon	ymity reasons.					
Manager	My SES manager promotes cooperation within and between agencies	The data for this question has been	hidden for anon	/mity reasons.					
SES M	My SES manager encourages innovation and creativity	The data for this question has been hidden for anonymity reasons.							
	My SES manager creates an environment that enables us to deliver our best	The data for this question has been hidden for anonymity reasons.							
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	The data for this question has been	hidden for anon	ymity reasons.					
	Other similar questions								
	In my agency, the SES work as a team	The data for this question has been	hidden for anon	ymity reasons.					
	In my agency, the SES clearly articulate the direction and priorities for our agency	The data for this question has been	hidden for anon	mity reasons.					
	In my agency, communication between SES and other employees is effective	The data for this question has been	hidden for anon	ymity reasons.					
	My SES manager routinely promotes the use of data and evidence to deliver outcomes	The data for this question has been	hidden for anon	ymity reasons.					
KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE POINTS LESS COMPARATOR	THAN		Positive Neu	tral Negative			



# **COMMUNICATION AND CHANGE**

Australian Government Australian Public Service Commission



2023 APS Employee Census

PAGE 06.

## WORKPLACE CONDITIONS

	RESPONSE SCAL	E	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	89	7	89%	-5 🕑	+11 🖸	+7 🖸	+9 🖸
I have a choice in deciding how I do my work	65	31	<b>65</b> %	-15 👁	+1	-8 🕑	-8 🛛
Where appropriate, I am able to take part in decisions that affect my job	86	11	86%	-1	+17 🔂	+16 🔂	+10 🔂
I am clear what my duties and responsibilities are	78	17	<b>78</b> %	-4	-2	-1	-2
I am satisfied with the recognition I receive for doing a good job	80	14	80%	-3	+14 🖸	+16 🔂	+80
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	52 20	29	<b>52</b> %	-11 👁	0	+8 🔂	-10 🕑
l am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	84	14	84%	-3	+10 🔂	+13 🔂	+8 🚱
I am satisfied with the stability and security of my job	70 1	3 18	<b>70</b> %	-8 🕑	-12 🔮	+1	-12 🕑
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	91		91%	+5 🔂	+12 🖸	+16 🔂	+12 🖸





#### WORKPLACE CONDITIONS

	RESPON	SE SCALE		% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	36	51	13	36%	-5 🕑	-25	-7 🔮	-18
I understand how my role contributes to achieving an outcome for the Australian public	role contributes to achieving an outcome for the Australian 93			93%	+3	+1	+2	+1
I believe strongly in the purpose and objectives of the APS	78		18	<b>78</b> %	+1	-6	+4	-5
							VARIANCE	

%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES	
	%		% VARIANCE FROM APS	% VARIANCE FROM 2022 FROM APS OVERALL INSTITUTION	%VARIANCE FROM 2022VARIANCE FROM APS OVERALLFROM NATIONAL CULTURAL INSTITUTIONVARIANCE FROM EXTRA SMALL SIZED AGENCIES

#### What best describes your current workload?

Well above capacity - too much work	29%	+2	+5 🖸	+2	+7 🖸
Slightly above capacity – lots of work to do	45%	-7 🕑	+5 🖸	+7 🔂	+3
At capacity – about the right amount of work to do	18%	-1	-11 🕑	-9 🕑	-9 🕑
Slightly below capacity – available for more work	7%	+6 🐼	+2	+1	+1
Well below capacity – not enough work	0%	0	-1	-1	-1





# **INCLUSION AND FLEXIBLE WORKING**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	84 11	84%	-8 🕑	+4	+13 🖸	+4
My supervisor actively ensures that everyone can be included in workplace activities	89 7	89%	+1	+6 🔂	+90	+6 🔂
receive the respect I deserve from my colleagues at work	80 20	80%	-7 🕑	-1	+4	-1
	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZEE AGENCIES
Do you currently access any of the following flexible working arrangements? Multiple Response]						
Part time		<b>23</b> %	0	+10 🖸	+9 🔂	+4
Flexible hours of work		<b>27</b> %	0	-1	-4	-3
Compressed work week		2%	+2	-2	0	-2
Job sharing		0%	0	0	0	0
Working away from the office/working from home		<b>32</b> %	-2	-25 🔮	-5 🕑	-31 🔮
None of the above		36%	+3	+10 🕥	-1	+16 🖸
	AST 5 PERCENTAGE POINTS LESS THAN		Posit	ive Neutral Neg	gative	



## **ENABLING INNOVATION**

0	Ŷ	YOUR ENABLING INNOVATION INDEX SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL +6 🕥	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES +8 •	VARIANCE FROM EXTRA SMALL SIZED AGENCIES +4
ENABLING INNOVATION		I believe that one of my responsibilities is to continually look for new ways to improve the way we work	85 11	85%	-3	+6 🖸	+4	+1
	innovation	My immediate supervisor encourages me to come up with new or better ways of doing things	85 9	85%	-4	+13 🕢	+13 🕢	+10 🕥
SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE		People are recognised for coming up with new and innovative ways of working	78 22	<b>78</b> %	+6 🕢	+20 🖸	+29 🖸	+18 🖸
TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS	Enabling	My agency inspires me to come up with new or better ways of doing things	60 31 9	60%	-14 🕑	+10 🔂	+12 🖸	+4
A CULTURE WHICH ENABLES THEM TO BE SO.		My agency recognises and supports the notion that failure is a part of innovation	52 41 7	<b>52</b> %	0	+13 🔂	+20 🖸	+9 🔂

KEY 🕢

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR Positive Neutral Negative



PAGE 10.

Ø



# WELLBEING POLICIES AND SUPPORT

0	+	YOUR WELLBEING POLICIES AND SUPPORT INDEX SCORE	RESPONSE S	CALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL +6 ↔	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES +8 •	VARIANCE FROM EXTRA SMALL SIZED AGENCIES +2
WELLBEING	oort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	69	20 11	69%	-11 🕑	+5 🖸	+14 🖸	+1
THE WELLBEING	SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	70	22 7	70%	-9 🔮	+80	+15 🖸	+50
MEASURE OF THE PRACTICAL AND		My agency does a good job of promoting health and wellbeing	65	22 13	65%	-12 🕑	+2	+11 🖸	+1
ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND		I think my agency cares about my health and wellbeing	81	17	81%	-3	+21	+25 🖸	+10 🕢
HEALTHY WORKING ENVIRONMENT.		I believe my immediate supervisor cares about my health and wellbeing	85	9	85%	-10 🕑	0	+1	-2

KEY

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR Positive Neutral Negative



PAGE 11.

Ø



#### WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZEE AGENCIES
low often do you find your work stressful?						
Always		2%	-4	-3	-3	-2
Often		<b>27</b> %	+5 🖸	+1	+2	+5 🖸
Sometimes		<b>45</b> %	-8 🔮	-4	-3	-3
Rarely		<b>24</b> %	+7 🔂	+5 🖸	+5 🖸	+1
Never		2%	0	0	0	-1
o what extent is your work emotionally demanding?						
To a very large extent		<b>5</b> %	-2	-2	-1	0
To a large extent		18%	-1	-3	-3	+3
Somewhat		36%	+1	-2	-3	-4
To a small extent		29%	+1	+6 🔂	+4	+3
To a very small extent		<b>11</b> %	+2	+2	+2	-2
KEY	AT LEAST 5 PERCENTAGE POINTS GREA	TER THAN	Ø	AT LEAST 5 PERC	ENTAGE POINTS	LESS THAN



#### WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTR SMALL SIZE AGENCIES
feel burned out by my work						
Strongly agree		9%	-3	+1	0	+1
Agree		18%	+6 🔂	-6 😍	-5 🕑	-3
Neither agree nor disagree		38%	-4	+7 🔂	+8 🗘	+10 🔂
Disagree		22%	-8 🕑	-7 😍	-8 😍	-10 😍
Strongly disagree		<b>13</b> %	+8 🔂	+6 🔂	+6 🔂	+1
general, would you say that your health is:						
Excellent		7%	0	-3	-2	-6 🕑
/ery good		35%	-2	+1	+5 👁	-2
Good		<b>42</b> %	-1	+4	0	+7 🕥
Fair		16%	+3	+2	+1	+4
		0%	0	-3	-4	-3

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

KEY



## PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
n the last month, please rate your workgroup's overall performance						
Excellent		40%	-18 🕑	+12 🖸	+13 🖸	+10 🖸
Very good		<b>45</b> %	+80	-9 🔮	-10 🔮	-9 🛛
Average		11%	+7 🔂	-4	-3	-2
Below average		2%	+2	0	0	0
Well below average		2%	+2	+1	+1	+1
n the last month, please rate your agency's success in meeting its goals and bjectives						
Excellent		25%	-16 🕑	+90	+10 🔂	+4
Very good		62%	+12 🖸	+8🗘	+10 🐼	+6 🖸
Average		10%	+2	-15 😍	-15 🔮	-8 🔮
Average Below average		10% <b>4</b> %	+2 +2	-15 <b>O</b>	-15 <b>O</b>	-8 <b>O</b>

KEY

0

COMPARATOR

AT LEAST 5 PERCENTAGE POINTS GREATER THAN





#### PERFORMANCE

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	89	89%	-5 🕑	+11 🖸	+9 🖸	+5 🔂
My workgroup has the tools and resources we need to perform well	55 18 27	55%	-16	-3	+6 🔂	-8 👁
The people in my workgroup use time and resources efficiently	82 <mark>16</mark>	82%	-9	+6 🔂	+7 🔂	+4
My workgroup can readily adapt to new priorities and tasks	88 11	88%	-5 🔮	+4	+7 🔂	+2
The people in my workgroup cooperate to get the job done	96	96%	+2	+90	+9 🔂	+60

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

0



### RETENTION

0		RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
	Which of the following statements best reflects your cu current position?	rrent thoughts about working in your					
EMPLOYEES WHO INDICATED THAT THEY	I want to leave my position as soon as possible		6%	-5 🕑	-4	-2	-5 🕑
WANTED TO LEAVE THEIR CURRENT POSITION AS SOON AS	I want to leave my position within the next 12 months		20%	-6 🔮	-4	0	-2
POSSIBLE OR WITHIN THE NEXT 12 MONTHS	I want to stay working in my position for the next one to two years		<b>44</b> %	0	+7 🐼	+3	+1
WERE ASKED WHAT THEIR PLANS WERE.	I want to stay working in my position for at least the next three years		30%	+11 🔂	+1	-2	+5 🕥
	What best describes your plans involved with leaving y		0%	-4	-50	-50	-4
	I am pursuing another position within my agency		7%	-90	-34 🔮	-90	0
	I am pursuing a position in another agency		<b>43</b> %	-9 🕑	+16 🖸	+5 🖸	-7 🔮
	I am pursuing work outside the APS		36%	+28 🖸	+24 🖸	+19 🖸	+15 🖸
	It is the end of my non-ongoing, casual or contracted employment		0%	-8 🕑	-3	-9 🕑	-4
	Other		<b>14</b> %	+2	+2	-1	+1
	KEY	AT LEAST 5 PERCENTAGE PO THAN COMPARATOR	INTS GREATER		AT LEAST 5 F	PERCENTAGE POIN	ITS LESS THAN



#### RETENTION

0		RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
	What is the primary reason behind your desire to leave responses):	your current position? (5 highest					
EMPLOYEES WERE ALSO ASKED FOR THE	There are a lack of future career opportunities in my agency		25%	-	-	-	-
PRIMARY REASON BEHIND THEIR DESIRE TO LEAVE AND COULD	I have achieved all I can in my current position		<b>17</b> %	-	-	-	-
SELECT ONE RESPONSE FROM A LIST OF ITEMS.	I can receive a higher salary elsewhere		<b>17</b> %	-	-	-	-
ONLY THE FIVE	I am expected to do more work than I reasonably can		8%	-	-	-	-
REASONS FOR LEAVING WITH THE HIGHEST PROPORTION	I want to try a different type of work or I'm seeking a career change		8%	-	-	-	-
OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.							
	KEY	AT LEAST 5 PERCENTAGE PC THAN COMPARATOR	DINTS GREATER		AT LEAST 5 F	PERCENTAGE POIN DR	TS LESS THAN

## **UNACCEPTABLE BEHAVIOUR**

0	DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES	
	During the last 12 months and in the course of discrimination on the basis of your backgrour							
EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF	Yes		9%	+2	-1	-2	+1	
	No		<b>91</b> %	-2	+1	+2	-1	
THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR	Did this discrimination occur in your current a	agency?						
THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE	Yes The data for this question has been hidden for anonymity reasons.							
RESPONSES FROM A LIST OF ITEMS.	No	The data for this question has been hi	idden for anon	ymity reasons.				
ONLY THE THREE TYPES OF DISCRIMINATION WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.								
	KEY	AT LEAST 5 PERCENTAGE P THAN COMPARATOR	OINTS GREATER		D AT LEAST 5 F COMPARATO	PERCENTAGE POIN PR	NTS LESS THAN	



## **UNACCEPTABLE BEHAVIOUR**

0	HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES	
	During the last 12 months, have you been subjected to workplace?	o harassment or bullying in your current						
EMPLOYEES WHO PERCEIVED	Yes		<b>6</b> %	-5 🕑	-5 🕑	-7 🕑	-4	
HARASSMENT OR BULLYING IN THE LAST 12 MONTHS WERE	No		89%	+70	+5 🖸	+10 🖸	+3	
ASKED WHAT TYPE OF HARASSMENT OR BULLYING THEY	Not sure		6%	-2	0	-2	+1	
EXPERIENCED. EMPLOYEES COULD SELECT ONE OR MORE	Did you report the harassment or bullying?							
RESPONSES FROM A LIST OF ITEMS.	I reported the behaviour in accordance with my agency's policies and procedures The data for this question has been hidden for anonymity reasons.							
ONLY THE THREE OPTIONS WITH THE	It was reported by someone else The data for this question has been hidden for anonymity reasons.							
HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.	I did not report the behaviour	The data for this question has been hid	lden for anon	ymity reasons.				
	KEY	AT LEAST 5 PERCENTAGE PO THAN COMPARATOR	INTS GREATER		O AT LEAST 5	PERCENTAGE POIN DR	ITS LESS THAN	

## **UNACCEPTABLE BEHAVIOUR**

0	CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
	Excluding behaviour reported to you as part of your witnessed another APS employee in your agency en may be serious enough to be viewed as corruption?						
EMPLOYEES WHO INDICATED THAT THEY	Yes		2%	0	-1	-2	-2
HAD WITNESSED POTENTIAL CORRUPT BEHAVIOUR WERE	No		96%	+1	+6 🖸	+11 🖸	+7 🐼
ASKED TO DESCRIBE THE BEHAVIOUR. EMPLOYEES COULD	Not sure		2%	0	-2	-5 🕑	-3
SELECT ONE OR MORE RESPONSES FROM A	Would prefer not to answer		0%	-1	-2	-4	-1
LIST OF ITEMS.	Did you report the potentially corrupt behaviour?						
TYPES OF CORRUPT BEHAVIOURS WITH THE HIGHEST	I reported the behaviour in accordance with my agency's policies and procedures The data for this question has been hidden for anonymity reasons.						
PROPORTION OF RESPONSES ARE PRESENTED HERE.	It was reported by someone else The data for this question has been hidden for anonymity reasons.						
THESE MAY VARY BETWEEN AGENCIES	I did not report the behaviour The data for this question has been hidden for anonymity reasons.						
AND WITH RESULTS FOR THE APS OVERALL.							
	КЕҮ	AT LEAST 5 PERCENTAGE PO THAN COMPARATOR	DINTS GREATER		AT LEAST 5 I	PERCENTAGE POIN	ITS LESS THAN

## DEMOGRAPHICS

How do you describe your gender?	Responses
Man or male	26%
Woman or female	68%
Non-binary	4%
l use a different term	0%
Prefer not to say	2%

Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?	Responses
Yes	2%
No	98%

Do you have an ongoing disability?	Responses
Yes	13%
No	88%

Do you have carer responsibilities?	Responses
Yes	32%
No	68%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	38%
No	63%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	89%
Australian Aboriginal and/or Torres Strait Islander	2%
New Zealander (excluding Maori)	4%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	0%
Anglo-European	11%
North-West European (excluding Anglo-European)	2%
Southern and Eastern European	0%
South-East Asian	4%
North-East Asian	2%
Southern and Central Asian	2%
North American	2%
South and Central American and Caribbean Islander	0%
North African and Middle Eastern	2%
Sub-Saharan African	0%

Do you consider yourself to be neurodivergent?	Responses
Yes	7%
No	79%
Not sure	14%

# **AGENCY POSITION**

The agency data for this index has been hidden for anonymity reasons.



#### AGENCY POSITION

THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION. ENABLING INNOVATION AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.



#### Leadership – Immediate Supervisor Index





Leadership – SES Manager Index



2023 APS Employee Census



# **AGENCY POSITION**

#### 0

#### AGENCY POSITION

THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION. ENABLING INNOVATION AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.



#### Enabling Innovation Index Ranking: 10th of 100 MoAD $\mathbf{I}$ 14 -12 -Number of Agencies 10 -8 6 4 2 -0 58 48 59 60 61 62 63 64 65 66 67 68 69 70 71 73 74 75 77 79 1 APS





## SUGGESTED QUESTIONS TO FOCUS ON

0		AT LEAST 5 PERCENTAGE POINTS IR THAN COMPARATOR OMPARATOR	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM NATIONAL CULTURAL INSTITUTION AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
WHAT TO FOCUS ON?	.1	I am satisfied with the recognition I receive for doing a good job	80%	-3	+140	+160	+80
THROUGH DRIVER ANALYSIS, THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.	.2	Where appropriate, I am able to take part in decisions that affect my job	86%	-1	+17 <b>0</b>	+160	+100
THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.	.3	Change is managed well in my agency	53%	-3	+100	+230	+50
SOME WILL BE AREAS TO IMPROVE UPON AND SOME	.4	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	The data fo	r this question	has been hide	den for anonyi	mity reasons.
WILL BE AREAS TO MAINTAIN. DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON	.5	My workgroup can readily adapt to new priorities and tasks	88%	<b>-</b> 5 <b>⊙</b>	+4	+7 <b>0</b>	+2
THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE.	.6	I believe my immediate supervisor cares about my health and wellbeing	85%	-100	0	+1	-2

2023 APS Employee Census

PAGE 24.



#### TIME TO TAKE ACTION

👑 CELEBRATE	Q INVESTIGATE FURTHER WITH OUR TEAMS	OPPORTUNITIES
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus on and turn into action plans:
THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?	WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?

0	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
USE THIS					TEAGORE
PAGE TO	1				
START YOUR					
LOCAL					
ACTION					
PLANS	2				
IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND					
AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.	3				
PRIORITISE 3 AREAS TO TAKE FORWARD					



#### **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE" OR "ALWAYS" + "OFTEN") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

		STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
	NUMBER OF RESPONSES	151	166	176	96	24	613
	PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
	ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
	NUMBER OF POSITIVE	151 + 166 = 317					
	% POSITIVE	317 ÷ 613 = 52%					

#### ANONYMITY

IT IS BEST PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

#### COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.





FOR 5 POINT SCALE QUESTIONS NOT ASKED ON THE *AGREE TO DISAGREE* SCALE THE SAME RULES APPLY, THE GREEN PERCENT REPRESENTS A **POSITIVE RESPONSE** (UNLESS THE QUESTION IS NEGATIVELY WORDED).

